


S. No.	Indicators	Moud Benchmark	For the Performance Grant of 2017-18		For the Performance Grant of 2018-19		For the Performance Grant of 2019-20																												
			Status 2016-17	Target 2017-18	Status 2017-18	Target 2018-19	Status 2018-19	Target 2019-20																											
Water Supply Services																																			
1	Coverage of water supply connections	100%	85	95																															
2	Per capita supply of water	135 lpcd	135	135																															
3	Extent of metering of water connections	100%	0	0																															
4	Extent of Non-Revenue Water (NRW)	20%	30	25																															
5	Continuity of water supply	24 hours	22	24																															
6	Quality of water supplied	100%	95	100																															
7	Efficiency in redressal of customer complaints	80%	100	100																															
8	Cost recovery in water supply services	100%	80	100																															
9	Efficiency in collection of water supply related charges	90%	80	100																															
Sewage management (Sewerage and Sanitation)																																			
1	Coverage of toilets	100%	80	100																															
2	Coverage of sewerage network services	100%	0	0																															
3	Collection efficiency of sewerage network	100%	0	0																															
4	Adequacy of sewerage treatment capacity	100%	0	0																															
5	Quality of sewerage treatment	100%	0	0																															
6	Extent of reuse and recycling of sewage	20%	0	0																															
7	Efficiency in redressal of customer complaints	80%	0	0																															
8	Extent of cost recovery in sewerage management	100%	0	0																															
9	Efficiency in collection of sewerage charges	90%	0	0																															
Solid Waste Management																																			
1	Household level coverage of Solid Waste Management services	100%	70	100																															
2	Efficiency of collection of municipal solid waste	100%	70	100																															
3	Extent of segregation of municipal solid waste	100%	0	0																															
4	Extent of municipal solid waste recovered	80%	70	100																															
5	Extent of scientific disposal of municipal solid waste	100%	0	0																															
6	Efficiency in redressal of customer complaints	80%	100	100																															
7	Extent of cost recovery in SWM services	100%	0	0																															
8	Efficiency in collection of SWM charges	90%	0	0																															
Storm Water Drainage																																			
1	Coverage of Storm water drainage network	100%	0	0																															
2	Incidence of water logging / flooding	0%	0	0																															
<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th colspan="3"></th> <th colspan="2">For the Performance Grant of 2017-18 : SLB Status of 2016-17</th> <th colspan="2">For the Performance Grant of 2018-19 : SLB Status of 2017-18</th> <th colspan="2">For the Performance Grant of 2019-20 : SLB Status of 2018-19</th> </tr> <tr> <td>1</td> <td>Coverage of Water Supply (24 X 7) in all Public/Community Toilets</td> <td>24 hours</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>2</td> <td>Percentage of waste being processed scientifically</td> <td>%</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> </tr> </thead> </table>												For the Performance Grant of 2017-18 : SLB Status of 2016-17		For the Performance Grant of 2018-19 : SLB Status of 2017-18		For the Performance Grant of 2019-20 : SLB Status of 2018-19		1	Coverage of Water Supply (24 X 7) in all Public/Community Toilets	24 hours							2	Percentage of waste being processed scientifically	%	0	0	0	0	0	0
			For the Performance Grant of 2017-18 : SLB Status of 2016-17		For the Performance Grant of 2018-19 : SLB Status of 2017-18		For the Performance Grant of 2019-20 : SLB Status of 2018-19																												
1	Coverage of Water Supply (24 X 7) in all Public/Community Toilets	24 hours																																	
2	Percentage of waste being processed scientifically	%	0	0	0	0	0	0																											


 अधिकाारी
 नगर पंचायत
 लखौरा (हरिद्वार)