


Service Level Benchmarks

Indicators	Moud Benchmark	For the Performance Grant of 2017-18		For the Performance Grant of 2018-19		For the Performance Grant of 2019-20	
		Status 2016-17	Target 2017-18	Status 2017-18	Target 2018-19	Status 2018-19	Target 2019-20
		Water Supply Services					
1	Coverage of water supply connections						
2	Per capita supply of water	100%	85%	100%	0	0	0
3	Extent of metering of water connections	135 lpcd	120	130			
4	Extent of Non-Revenue Water (NRW)	100%	20%	35%			
5	Continuity of water supply	20%	10	15			
6	Quality of water supplied	24 hours	10	15			
7	Efficiency in redressal of customer complaints	100%	90%	95%			
8	Cost recovery in water supply services	80%	75%	80%			
9	Efficiency in collection of water supply related charges	100%	75%	100%			
		90%	75%	80%			
Sewage management (Sewerage and Sanitation)							
1	Coverage of toilets	100%	0	0			
2	Coverage of sewerage network services	100%	0	0			
3	Collection efficiency of sewerage network	100%	0	0			
4	Adequacy of sewerage treatment capacity	100%	0	0			
5	Quality of sewerage treatment	100%	0	0			
6	Extent of reuse and recycling of sewerage	20%	0	0			
7	Efficiency in redressal of customer complaints	80%	0	0			
8	Extent of cost recovery in sewerage management	100%	0	0			
9	Efficiency in collection of sewerage charges	90%	0	0			
Solid Waste Management							
1	Household level coverage of Solid Waste Management services	100%	70%	75%			
2	Efficiency of collection of municipal solid waste	100%	75%	80%			
3	Extent of segregation of municipal solid waste	100%	65%	70%			
4	Extent of municipal solid waste recovered	80%	0%	0%			
5	Extent of scientific disposal of municipal solid waste	100%	55%	70%			
6	Efficiency in redressal of customer complaints	80%	50%	65%			
7	Extent of cost recovery in SWM services	100%	0%	30%			
8	Efficiency in collection of SWM charges	90%	0%	50%			
Storm Water Drainage							
1	Coverage of Storm water drainage network	100%	80%	95%			
2	Incidence of water logging / flooding	0%					
			For the Performance Grant of 2017-18 : SLB Status of 2016-17		For the Performance Grant of 2018-19 : Status of 2017-18		For the Performance Grant of 2019-20 : status of 2018-19
1	Coverage of Water Supply (24 X 7) in all Public/Community Toilets	24 hours	yes	NO			
2	Percentage of waste being processed scientifically	%	55%				

Note: Please see the following link for instructions to provide the status of Service Level Benchmarks current year/ta


 नगरपालिका
 बुङकोट (उत्तरकाशी)

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