

For the Performance Grant of 2018-19

5. No.	Indicators	MoHUA Benchmark	Service Level Benchmarks	
			Status 2017-18	Target 2018-19
Water Supply Services				
1	Coverage of water supply connections	100%	90	100
2	Per capita supply of water	135 lpcd	120	135
3	Extent of metering of water connections	100%	0	0
4	Extent of Non-Revenue Water (NRW)	20%	20	15
5	Continuity of water supply	24 hours	10	15
6	Quality of water supplied	100%	60	80
7	Efficiency in redressal of customer complaints	80%	50	60
8	Cost recovery in water supply services	100%	60	75
9	Efficiency in collection of water supply related charges	90%	40	75
sewage management (Sewerage and Sanitation)				
1	Coverage of toilets	100%	0	0
2	Coverage of sewage network services	100%	0	0
3	Collection efficiency of the sewage network	100%	0	0
4	Adequacy of sewage treatment capacity	100%	0	0
5	Quality of sewage treatment	100%	0	0
6	Extent of reuse and recycling of sewage	20%	0	0
7	Efficiency in redressal of customer complaints	80%	0	0
8	Extent of cost recovery in sewage management	100%	0	0
9	Efficiency in collection of sewerage charges	90%	0	0
Solid Waste Management				
1	Household level coverage of Solid Waste Management services	100%	70	85
2	Efficiency of collection of municipal solid waste	100%	45	100
3	Extent of segregation of municipal solid waste	100%	25	80
4	Extent of municipal solid waste recovered	80%	30	60
5	Extent of scientific disposal of municipal solid waste	100%	0	50
6	Efficiency in redressal of customer complaints	80%	50	80
7	Extent of cost recovery in SWM services	100%	0	40
8	Efficiency in collection of SWM charges	90%	30	75

JTARAKHAND-CHAMPAWAT-PG18-19-EXCEL SHEET

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नगर पालिका परिषद
धरपावत

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